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PATENT & TRADEMARK OFFICE
APPARATUS AND PROCESS FOR BLOCKING
PRODUCT RETURNS

Inventors: Cynthia Zelanis, et al.
Atty. Docket No. : 200205290-1
Application No.: 10/642,876

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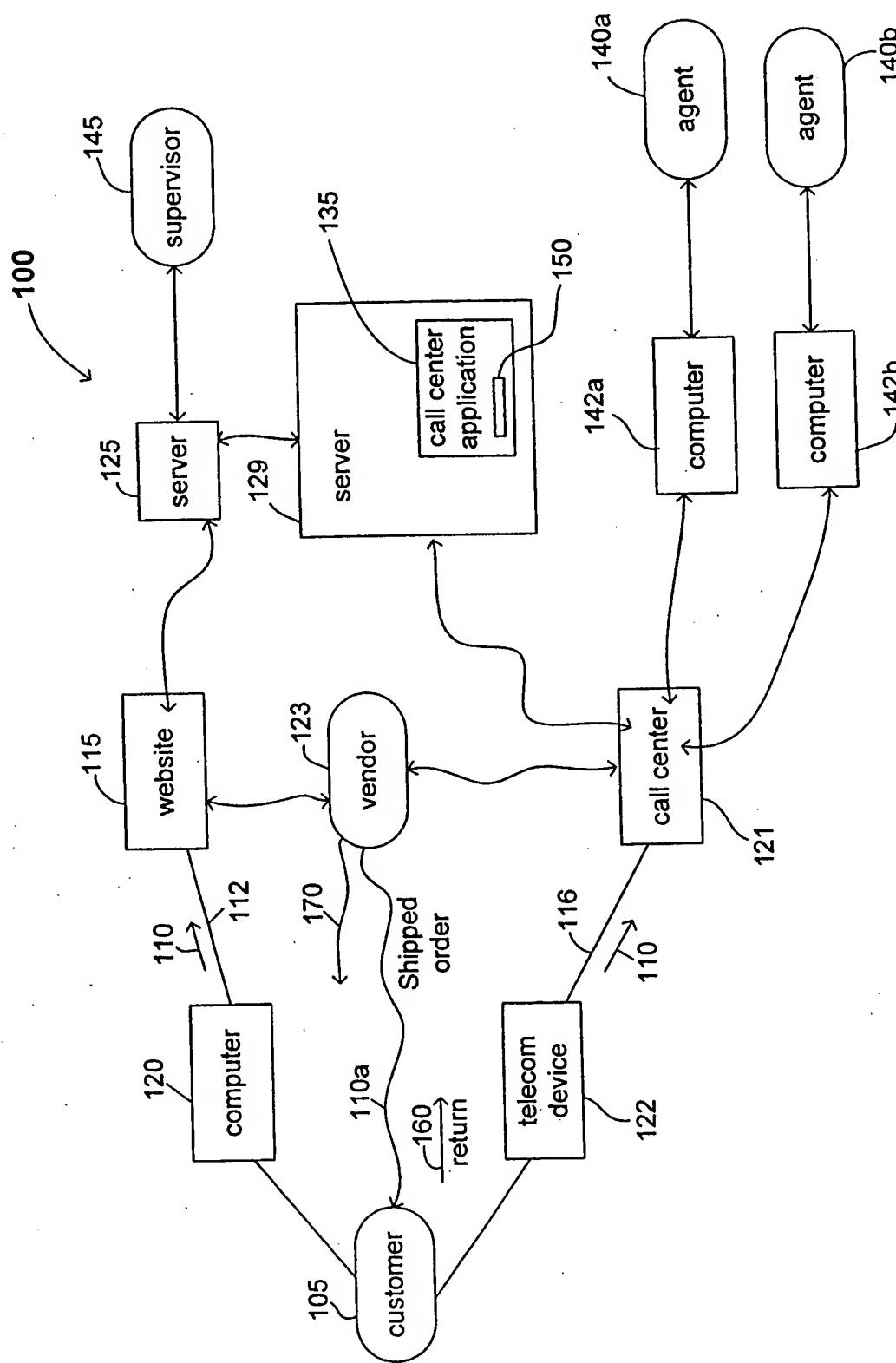


FIG. 1

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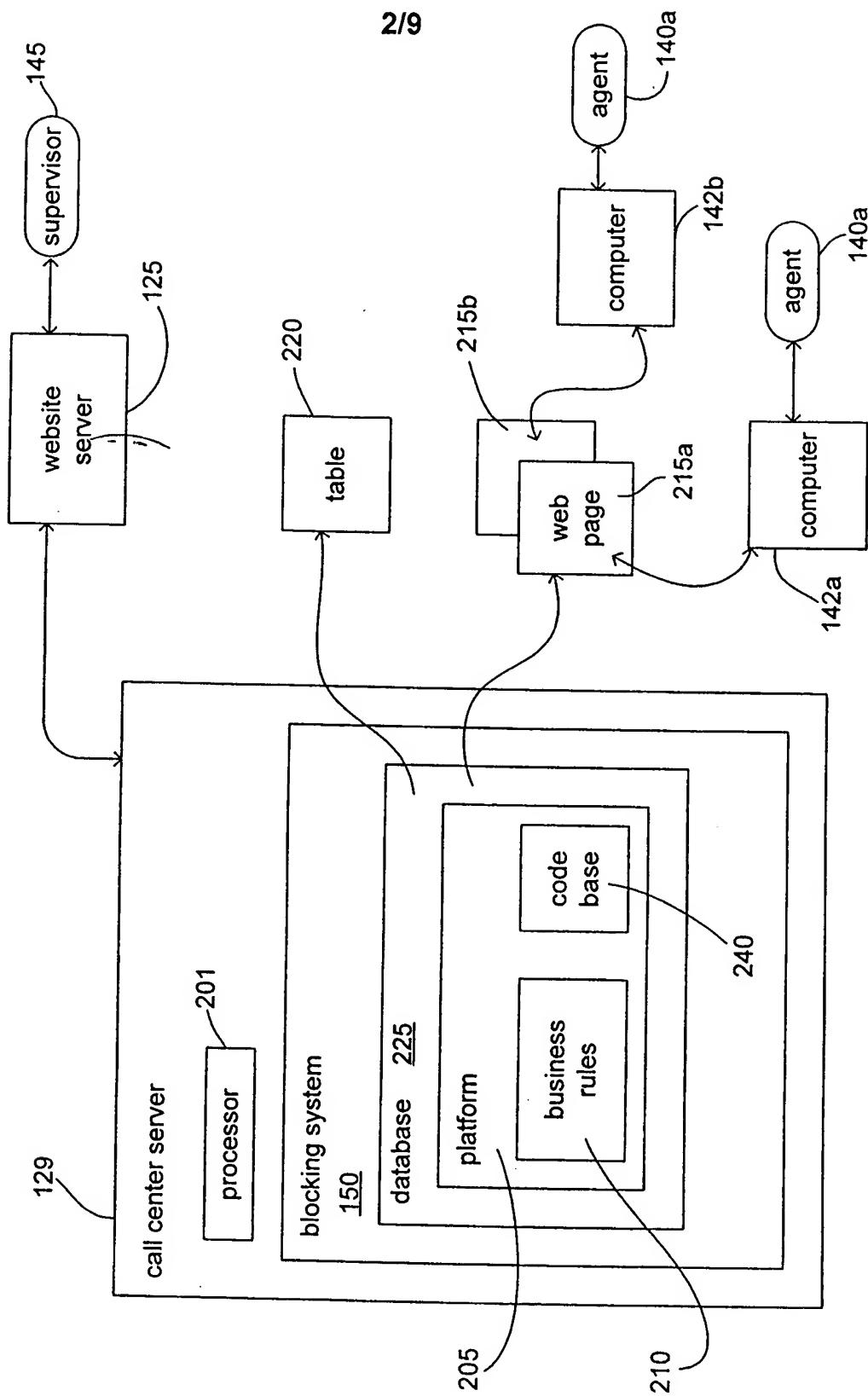


FIG. 2

APPARATUS AND PROCESS FOR BLOCKING
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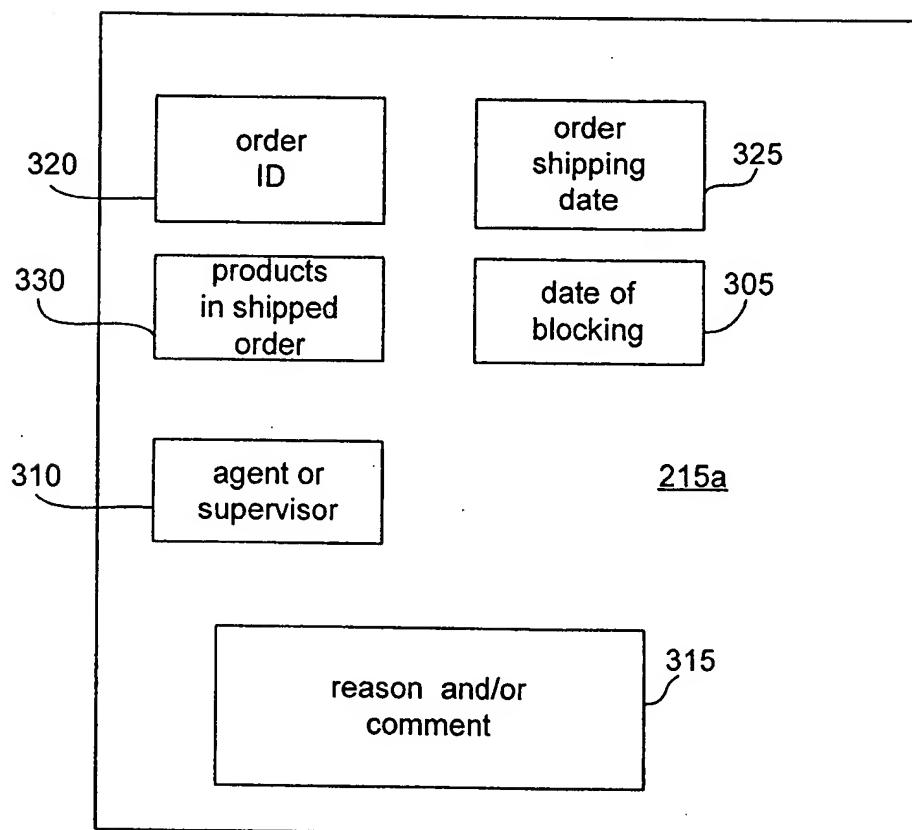


FIG. 3

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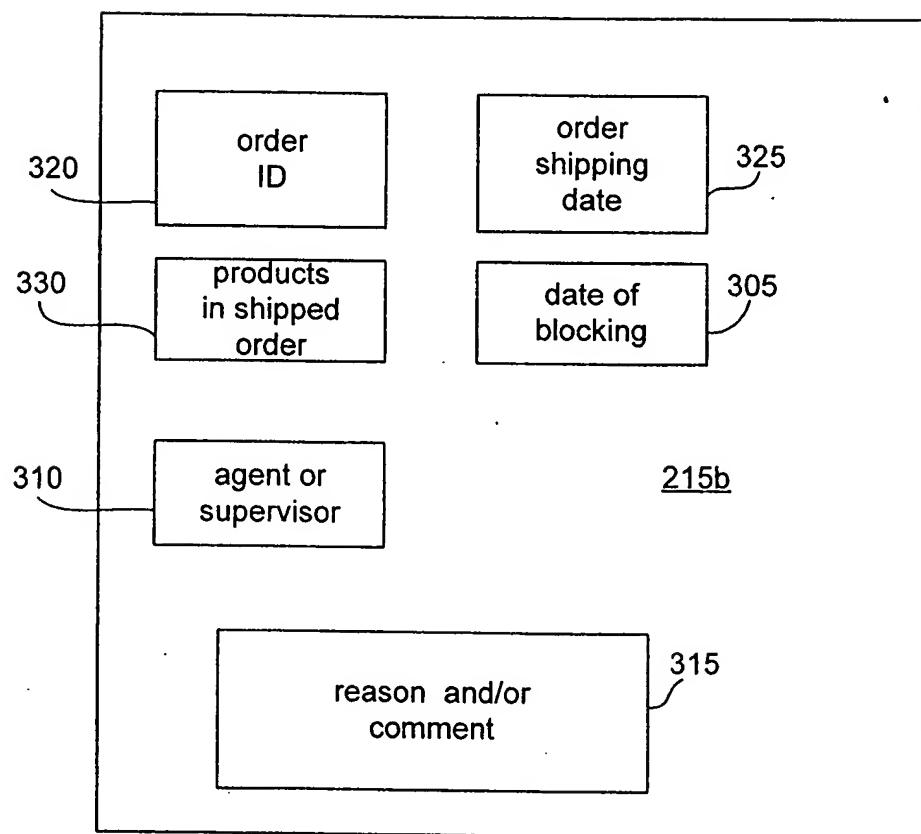


FIG. 4

APPARATUS AND PROCESS FOR BLOCKING
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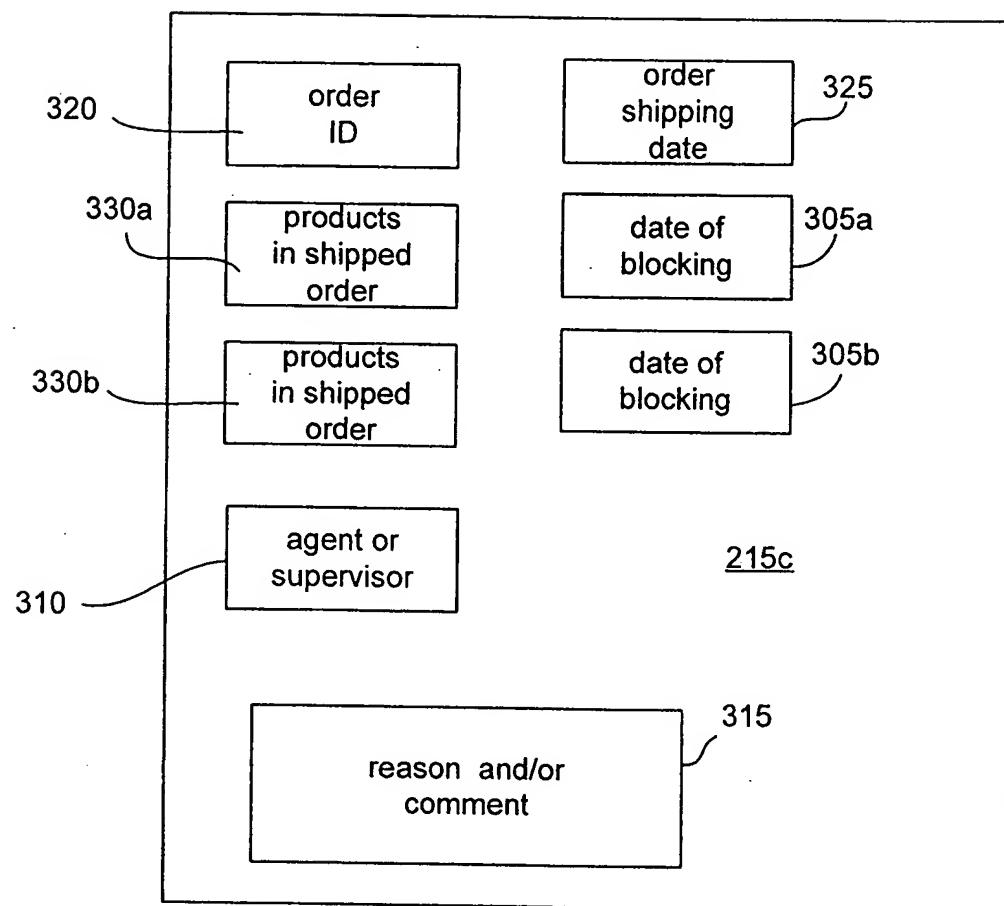


FIG. 5

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Table	
order ID	order shipping date
shipped product	date of blocking
shipped product	date of blocking
	:
agent/supervisor	
comments or/and reasons	
	:
	:
order ID	order shipping date
shipped product	date of blocking
agent/supervisor	
comments or/and reasons	

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FIG. 6

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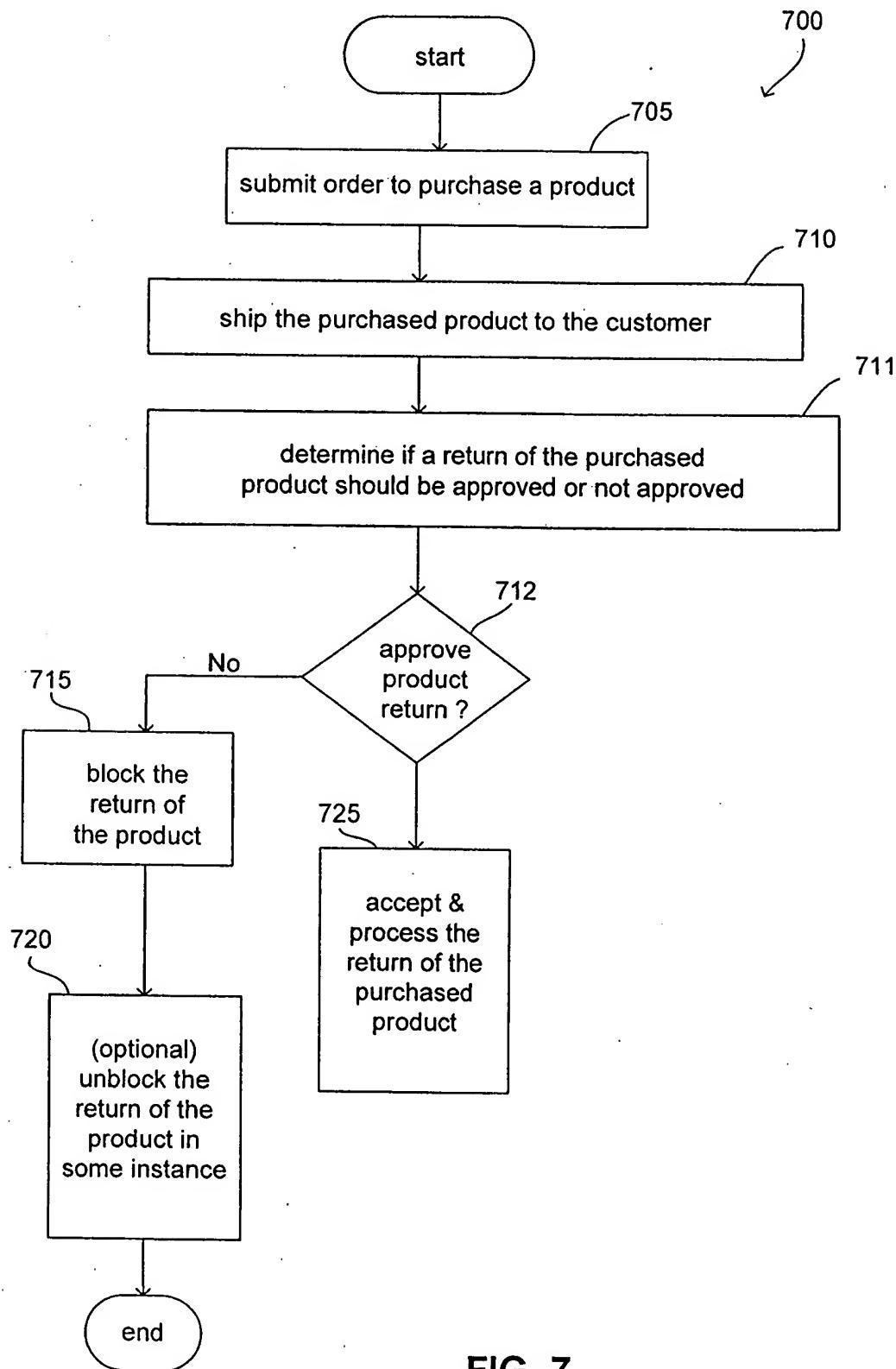


FIG. 7

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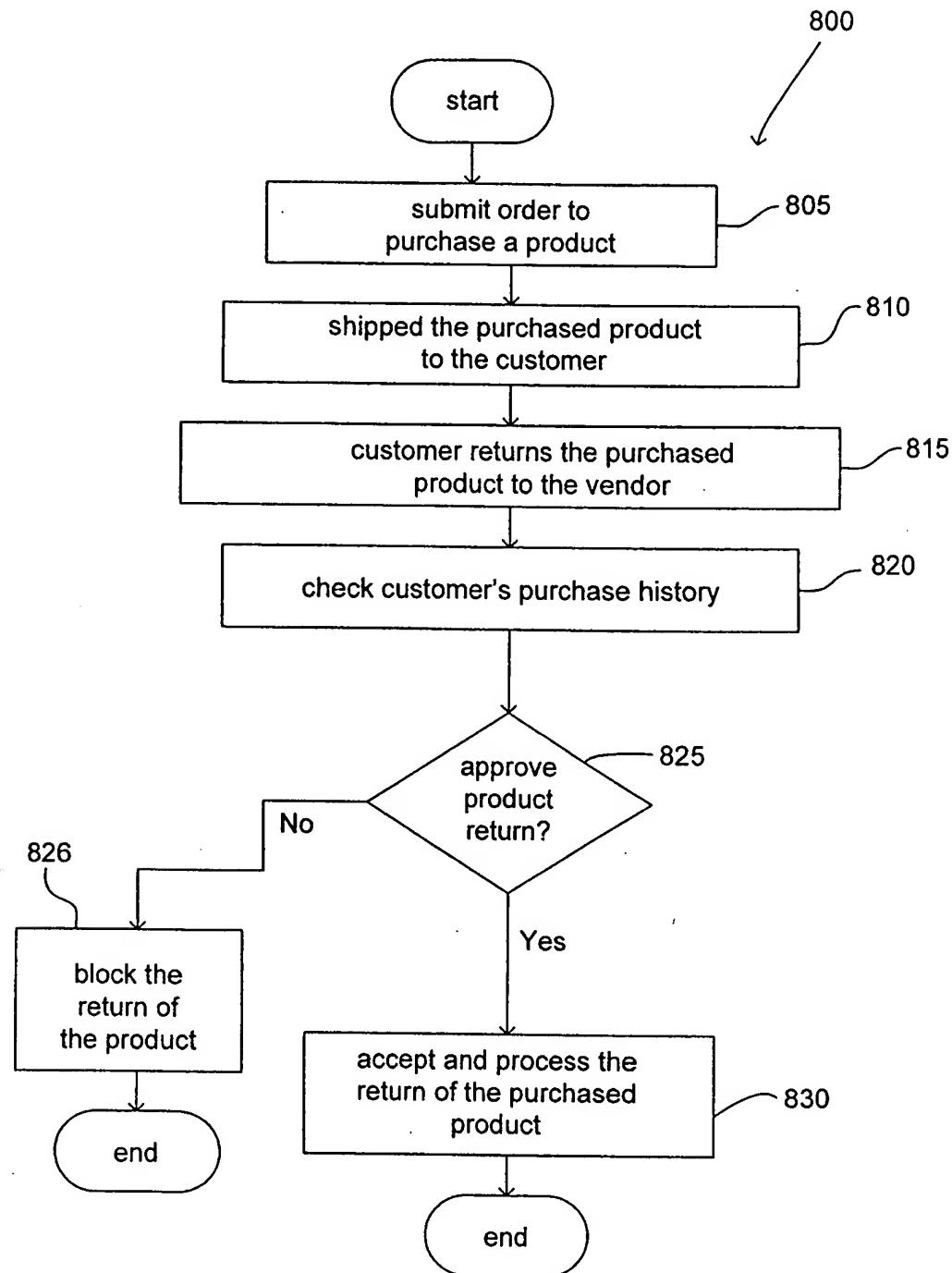


FIG. 8

APPARATUS AND PROCESS FOR BLOCKING

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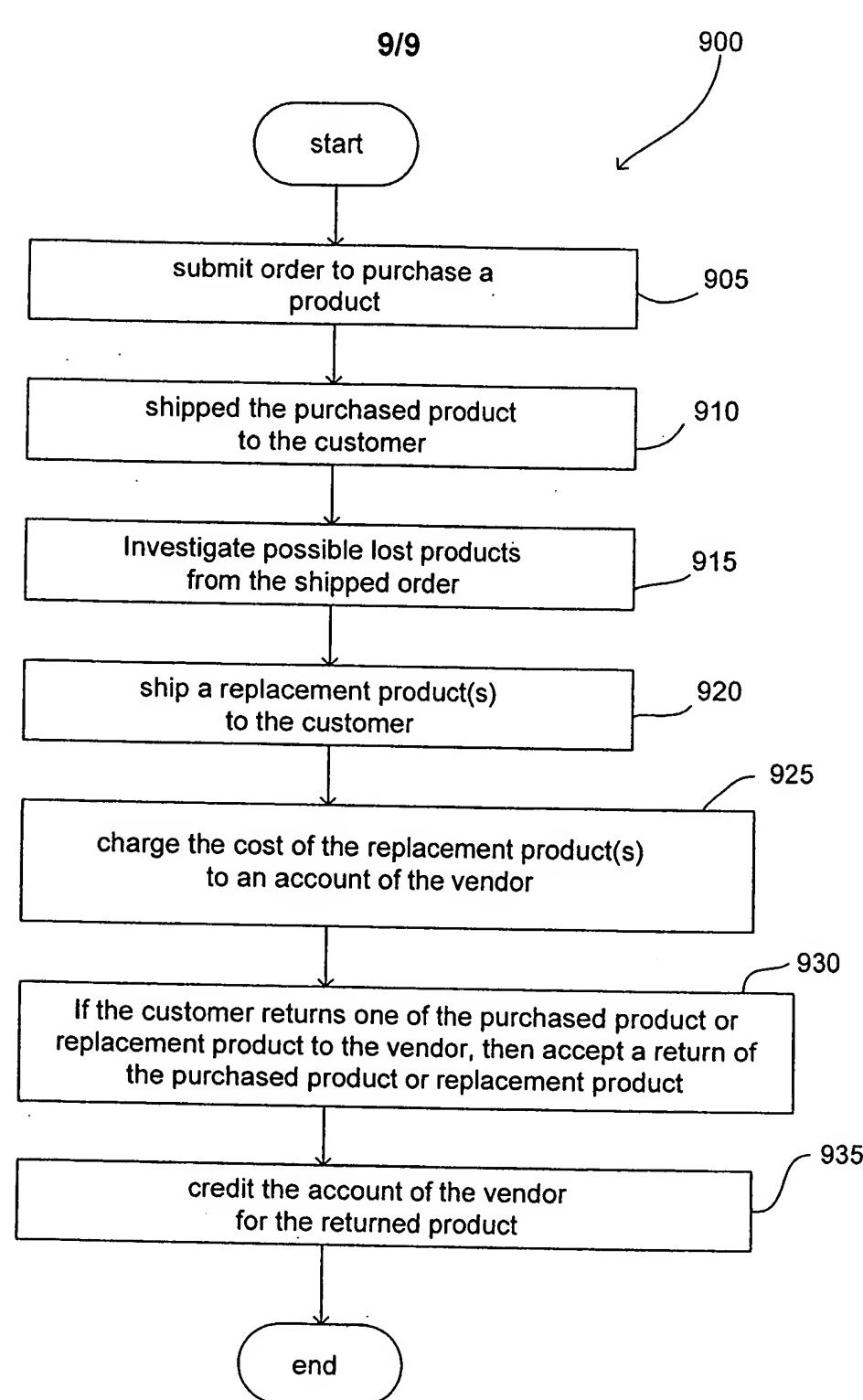


FIG. 9